Curriculum Vitae

Pakinam Alaa Abdallah Mohamed

Summery

Highly motivated and knowledgeable Business Information Systems (BIS) Lecturer with a strong background in business administration. Passionate about delivering lectures and equipping students with practical knowledge in information systems, business analytics, and technology. Experienced in curriculum development, research, and student mentoring. Skilled in integrating technology with business strategies to enhance learning outcomes. Dedicated to continuous professional development and staying updated with technology trends.

Academic Background

September 2024
PhD - Business Information Systems
Helwan University
Faculty of commerce and business administration
Thesis topic: An Intelligent Framework for Improving Emergency Patients' Satisfaction Based on Internet of Things (IoT)"
Published paper

- Alaa, P. ,Yehia, E., AlSeddawy, A., Youssif, A., "A review of An Intelligent Framework for Improving Emergency Patients' Satisfaction Based on Internet of Things (IoT) " *International Journal of Scientific Engineering and Applied Science (IJSEAS) – Volume-9, Issue-11, November 2023 ISSN: 2395-3470*
- Alaa, P. ,Yehia, E., AlSeddawy, A., Youssif, A., "Improving patients' satisfaction using Artificial Intelligence techniques " Scientific *journal of research ana business studies (SJRBS)*

September 2015
Master's Degree in Information Systems
Arab Academy for Science, Technology and Maritime Transport
College of Computing and Information Technology
Thesis topic: **"Identifying the gap between expected and perceived quality of mobile commerce using serv-qual"**
Published paper: Identifying the Gap between Expected and Perceived Quality of Mobile Commerce in Egypt by Using ServQual,., Industry Academia Collaboration, technology for development. (Iacconf 2015) 6th to 8th of April 2015 Egypt, **Apr 2015**

February 2011
Bachelor's Degree in Business Administration (AASTMT)
Management Information Systems

Work Experience

February 2012
GTA member (AASTMT)

September 2015– current
- Lecturer Assistant, Arab Academy for Science and Technology and Maritime Transport, College of Management and Technology, Business Information Systems department.
- Teaching undergraduate level courses, developing teaching materials, preparing and giving examinations, and grading examinations or papers.
- Attend lectures given by the instructors being assisted.
- Meet with instructors to discuss teaching materials such as syllabi, visual aids, answer keys and supplementary notes as well as students' grades, and to complete required grade-related paperwork.
- Lead discussion and practical sections and tutorials and evaluate assignments and papers, and record grades.
- Proctor examinations and aid faculty members or staff with field research.

Professional Skills

Completed training courses for:
- Business communication
- High quality assessment
- E-learning
- Effective presentation skills
- Research ethics
- Communication skills

Course Taught

- Introduction to information systems
- Multimedia
- Introduction to E-commerce
- Decision support systems
- Database Management
- Social media
- E-business strategies

Personal Skills

- Ability to Work in a team- oriented environment.
- Adaptability to different rules.
- Ability to manage time and work to strict deadlines.
- Excellent interpersonal skills.
- Quick learner.

Languages

Very Good spoken and written English

Personal data

Date of birth: 10 June 1990
Nationality: Egyptian
Address: Giza, Egypt
Mobile: 002 01 020219505
Email: pakinamalaa@aast.edu

References furnished upon request