

المؤتمر العام 2014 Congress 2014



Leading Transformation to Sustainable Excellence 3rd - 5th March 2014 | Atlantis, The Palm Dubai

7th Quality Conference in the Middle East

Leading Transformation to Sustainable Excelle

Research Papers

Sustainable Excellence Driven Collaborative Networks: A Strategy Towards Business Excellence Transformation

Riham Adel

Arab Academy for Science, Technology & Maritime Transport, Egypt

Mehdi Safaei

BIBA- Bremer Institut für Produktion und Logistik GmbH, Germany

Jasmin Nehls

BIBA- Bremer Institut für Produktion und Logistik GmbH, Germany

Abstract

Business today is characterized by increasing complexity, varying demands of different stakeholders and many efforts for value creation due to the consideration of economic, ecological and social challenges. It is therefore crucial to recognize that sustainability trends are strongly transforming the business landscape and require organizations to adopt more agile business models characterized with quick response, flexibility and adaptability to the fast changing global economy (Cheese, et al., 2009). Thus the agile thinking drives organizations into forming collaborative networks to share skills, core competencies, knowledge and resources when a business opportunity occurs (Pankowska, 2008).

However, several challenges result in terms of value creation and decision making uncertainties (Simangunsong, et al., 2012). The aim of this theoretical paper is to provide insights into the interrelationship between excellence & sustainability concepts, collaborative networks and uncertainties which consequently raise questions of how we can manage sustainable excellence driven collaborative networks and lay the foundation for a suggested conceptual model leading to further interdisciplinary research to investigate the tools, techniques, and guidelines required to successfully create and manage sustainable excellence driven collaborative networks.

Keywords: Excellence, Sustainability, Agility, Collaborative Networks, Uncertainties,