



Arab Academy
for Science, Technology
& Maritime Transport

The College of International Transport and Logistics



IATA DIPLOMA

THE INTERNATIONAL AIR
TRANSPORT ASSOCIATION

(IATA) support many areas of aviation, transport and logistics activity and help formulate industry policy on critical issues.

ATA Training Diplomas and Courses provide industry-recognized qualification that can help you stand out from the crowd!

- Get global recognition
- High salaries
- Work anywhere in the world

Courses offered:

- ✓ Advanced Skills in Journey Pricing and Ticketing
- ✓ Assisting Travelers with Special Needs
- ✓ Cargo Supply Chain and Transport Modes
- ✓ GDS Fares & Ticketing Amadeus

SCAN ME



+2 0128 544 2411

iata-maincampus@aast.edu

CITL.IATA

ADVANCED SKILLS IN JOURNEY PRICING AND TICKETING

This course is for travel professionals who have basic knowledge and skills in flight pricing and ticketing and who want to be recognized as an expert in their company or office.

A confident knowledge in pricing of more complex trips will be gained that apply exceptions to standard pricing principles.

One of the main additional benefits is the study modules on exchanging and reissuing tickets resulting in a refund, additional charge for the new ticket price or penalty charge.

55 CRH
10 days - 6 hours

Recommended for:

- Travel agency employees and managers
- Travel agency owners
- GDS - Gas Detection Systems technologists
- Airline ticketing agents and managers
- Air fares and ticketing specialists

Course book



✓ E-Textbook



✓ Online



✓ On Campus

TUITION FEES

6,000 LE & 200\$

ASSISTING TRAVELERS WITH SPECIAL NEEDS

Special needs travelers represent a promising market for the travel industry.

To unlock this business opportunity, travel suppliers and agents must first be able to identify customers who may have special travel needs. Then they must deliver the services that make their journey safe and pleasant.

This course provides knowledge and skills in identifying customers who may have special travel needs and require non-emergency special services, support or accommodation from suppliers.

Learn important booking procedures and practical advice on how to stay healthy and safe while traveling.

Travel agents increase their service value when they request the right support services from cruise, rail, lodging, airline and attraction suppliers on behalf of their special needs travelers.

20 CRH
5 days - 4 hours

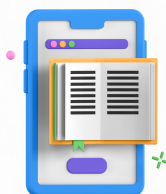
Recommended for:

- Travel business staff and owners, including agencies, reservation centers & operators
- Airport and/or airline passenger services staff
- Medical support services providers

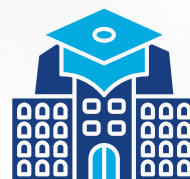
Course book



✓ E-Textbook



✓ Online



✓ On Campus

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TUITION FEES

6,000 LE & 100\$

CARGO SUPPLY CHAIN AND TRANSPORT MODES

Build necessary knowledge regarding supply chain management, logistics and different modes of transport.

This course covers the key principles and concepts in freight transport management, multimodal transport operations, the unitization and containerization of cargo, and the transportation of dangerous goods by air, land and sea.

60 CRH
10 days - 6 hours

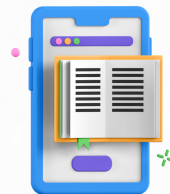
Recommended for:

- Cargo agents
- Freight forwarders
- All staff involved in air cargo transport chain

Course book



✓ E-Textbook



✓ Online



✓ On Campus

TUITION FEES

6,000 LE & 350\$

GDS FARES & TICKETING AMADEUS

This course will teach you how to price journeys for all types of fares using the Amadeus Global Distribution Systems (GDS).

Hands-on practice working in a highly realistic simulated environment using the Global Distribution Systems (GDS) simulation tool.

This interactive scenario-driven course will allow learner to make simulated GDS entries and retrieve bookings, display, and interpret rules, search and quote fares, store fares and issue tickets.

The simulation training is supported by an interactive workbook and reference notes on GDS commands, maps and key journey pricing terms and definitions.

40 CRH
8 days - 5 hours

Recommended for:

- Reservation and ticketing desk agents
- Travel agents
- Airline ticket agents
- Business Process Outsourcing (BPO) and call center agents
- Any travel and airline professional involved in issuing air tickets

Course book



✓ E-Textbook



✓ Online



✓ On Campus

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TUITION FEES

6,000 LE & 300\$