

Through a combination of case studies, discussions, small group work and guided reflection, participants should learn the strategies and skills of Adaptive Leadership, such as how to:

- Strengthen their ability to face internal resistance while implementing major changes in universities;
- Reorient basic work structures and establish a more creative university;
- Respond more effectively to changing social dimensions;
- Lead the people, who they serve, restructure themselves towards customer service;
- Find alternative ways to measure productivity and reconfigure promotion.